

## Commitment and Expectations

- Listen, what I would like to do is a Financial Needs Analysis for you. The average financial advisor charges about $\$ 1100$ bucks to do one, we charge a price that no one bickers about, we charge free. Because we charge free, I am going to ask you for two things in return.

1. The first is this, when you can look at me across your screen and you can say "This is really good, this is absolutely worth doing, I got a lot of value out of this." I am going to ask that you would be willing and able to refer me to five to ten people that are married, have kids, have a home and have an income, that may also benefit some of that same free information that you found beneficial. - Now if when I'm done you tell me "you know what I already knew all this stuff, you were really pushy, I learned nothing, I don't want the referrals. Is that fair?
2. The second thing I am going to ask is if we put together a plan that does help you get out of debt faster, it does help you better protect your family, it does help you save more, or at least more efficiently then you are saving now, and it costs you the same amount a month that your currently spending to do these things, I am going to ask you to move forward with the improvements that I have found for you. Okay? - Now if it is not better, its more expensive, it doesn't make any sense, I'm not going to ask you to move forward, is that fair?

## Step 1. <br> Go to the Primerica app on your Computer, phone or tablet and click the three lines (hamburger) in the top left corner

Step 2. Choose Mobile FNA


## Step 3. <br> Search for existing Contact or add a new contact by hitting the blue + sign

## Step 4.

Add trainee solution \# client location and click accept (Enter Client Info on Next Page)


Before you begin the FNA, you must acknowledge that you have (i) given the client the Privacy Notice appropriate for the client's state of residence and (ii) obtained a signed "Acknowledgement \& Consent" from the client. These documents can be provided electronically or in hard copy.

I, Zachary Ian Lavin, have provided the client with the state-appropriate Privacy Notice and obtained the clients' signed "Acknowledgement \& Consent" to share and import the information the client(s) will provide for this FNA. The signed Acknowledgement \& Consent must be kept in the client file.

Step 5.
Read this page to client (In life, there are two major risks...Dying too soon and living too long...)

## In life, there are TWO MAJOR RISKS



The goal is to protect yourself and your family in the event of either situation.

The FNA can help provide solutions to both.

Roadmap to Retirement
The best way to reach your destination is to make a plan and follow it.


The longer you wait, the more you'll have to
At what age would you like to 67 put away each month to reach your retirement retire?

Mobile FNA

## Step 7.

What is your current monthly income? (Ask to both)
How much monthly would you need coming in minimum for retirement? The general rule of thumb is about $80 \%$ of your current income
Click top right arrow

## Zachary

Current Income *

| Frequency * |
| :--- |
| Monthly |
| Annually |

Fran
Current Income *

Frequency *

| Monthly |
| :--- |
| Annually |

Total Monthly Income

Retirement Goal
Percent of Income (i)
80\%

Monthly Income Goal * (i)

Step 8.
Change inflation rate from 3\% to 2.25\%
You will actually need $\$ 16,040$ a month coming in to spend like \$7,200 a month in todays dollars due to inflation. Now we need to find out how much money you will need saved in order to provide that income.
That is your Financial Independence Number Click top right arrow

## How does inflation affect your goal?

Due to inflation, the cost of items you purchase will increase. Your income goal will also need to increase to keep up with inflation.

Your Monthly Income Goal at a 2.25\% inflation rate


Today \$7,200
Future $\$ 16,040$

View Assumptions


Retirement Age

Based on the assumptions, to meet your retirement income goal, you need to save:

## \$2,464,069

by retirement

This is your
Financial Independence Number
(FIN)

View Assumptions

Monthly Income Goal * (i)
$\$ 7,200$

Retirement Age ${ }^{\text {i }}$
67

Life Expectancy (i)


## Step 10.

How much do you currently have saved toward your retirement? Any old old 401ks, IRAs anything like that? How much are you contributing monthly? It look like you are going to have a shortfall of about $\$ 857,000$ on your current program
Click the top right arrow

How much do you have?
Now that you know how much you need, how much do you currently have saved?


Step 11.
In order to hit your goal you are going to need to increase your savings from \$300 a month to \$564 a month.
Does that make sense?
This is a big part of what we do and we are excited to help you hit your goals of retiring one day.

Shortfall!
You are not saving enough to meet your goal. Increase your monthly savings!

Savings at Retirement

Where You Stand
\$1,607,016
To Meet Your Goal
\$2,464,069

\$300
Monthly Savings
\$564
Monthly Savings
6.3\%
of Income

Mobile FNA

Step 12.
Read this mobile fna page page exactly first. 1. In your opinion, what is the purpose of Life Insurance? (give the purpose of auto, home, \& cellphone insurance "replacement" talk)
2. If you died today, how soon would your income stop?
3. And which of your family's bills would stop?
4. And what exactly would happen to your family if you died today and your income stopped, but none of your bills stopped? (MUST elaborate on this)
5. And if you were to die today, would you want your family to live better, the same, or worse?
8. Who is your life insurance (income replacement plan) with?

## Protecting Your Family

Now that you have a roadmap to save for retirement, let's discuss the other major risk we face in life...

DYING TOO SOON


The FNA can help you determine the appropriate amount of life insurance to protect your family's future.

## NO, THEY DON'T HAVE A POLICY STRAIGHT LINE:

- When I meet a family that is under protected or not protected at all, it's usually due to one of these three reasons:

1. They don't think they need it.
2. They don't think they can afford it.
3. They just haven't gotten around to it.

- Tell me why would you say your family is not protected and exposed to this type of financial disaster?
- Would you say it's unimportant, important, or very important to properly protect your family in the event of an untimely death?
- Is protecting your family important enough to you that you would be willing to seł aside some money each month to take care of this?
- So, if we can put together a program that is affordable for you, is there any reason you wouldn't implement that program?
- Before anything, we need to calculate how much life insurance you need. (step 13)


## YES, THEY HAVE A POLICY STRAIGHT LINE:

- What do you like best about your current policy?
- We find that everyone greatly benefits by allowing us to evaluate their existing insurance program. Our promise is that we would never ask you to change any financial program unless there is a significant advantage for you, and that advantage is completely obvious to you, I would never ever ask you to change anything unless there was a great advantage for you to do so, fair enough?
- If it were possible that you could significantly improve your current life insurance program, for example, double your protection for the same money, or get the same protection for half the money, do you have any emotional attachment to your current company or agent that would prevent you from making a change?
- Great, run and get your policy so we can do an accurate cost/benefit comparison.
- Do A vs B comparison. (compare what your family gets if you Die, what you gets if you Live, and how much does it Cost?)
- (If cash value, go to funny banking/ refrigerator story in presentation)

Step 13. Calculate Insurance Needs (switch assumptions to $9 \%$ in bottom right corner)
If you were to pass away prematurely, how much of your monthly income minimum would your family need to maintain their current lifestyle? That's the minimum?
How long would you like the income to last? General rule of thumb is until your youngest child is 23 years of age. Would you want your mortgage paid off? Do you have any consumer debt you would want wiped clean?
Would you want to fund you children's education? We recommend $\$ 50,000$ per child
Put \$15,000 for Funeral Expenses Ask same questions to spouse (generally the same info minus income need)


## Step 13 B

(Once you have entered all the data, paint the picture of how we would help the client in the event of a premature death.)
Mr . and Mrs. Client This shows here that your insurance need if Zachary dies is \$610,836
I want you to understand what would happen as a client of mine in the event of your premature death.
Zack, if god forbid you died prematurely I would deliver a checkbook to your spouse with $\$ 610,000$ linked to it, First, we would cut a check of \$15,000 toward your funeral expenses, there would be no go fundme, no collection plate at church, it would be completely paid for.
Second, we would put $\$ 50,000$ in a savings for you child in order to pay for their education.
Third, we would wipe out all of your consumer debt and pay off your mortgage so your family can live out their years in your home.
Lastly, we would send $\$ 435,000$ to our mutual fund company and tell them to send your family $\$ 4,000$ a month so they could maintain their current lifestyle. How does that sound so far?
(Go over the summary with the spouse and their numbers if applicable.)
$\bar{M}$


Mobile FNA

Step 13 C
Obviously, life insurance isn't something you can just get, there is a cost to it and you have to qualify for it medically.
For me to get a better understanding, do you or your spouse smoke or have any medical issues whatsoever?
High Blood Pressure? Diabetes? Are you on any medications?
Great
Now Mr. And Mrs. $\qquad$ I'm sure that you would agree that money is always an issue when it comes to these things... How much do you feel you could comfortably put towards the program, on a monthly basis, to make sure your family is properly protected? Before you answer that, most of our clients say somewhere between \$50-\$100 per/ mth, some say alittle more than that maybe \$100$\$ 200 \mathrm{per} / \mathrm{mth}$, and some of them even say as little \$30-\$40per/mth. Mr. And Mrs. $\qquad$ where do you feel like you can comfortably be? \$ $\qquad$ Okay perfect, I am going to work on some numbers for you just give me a few moments Click on the top right arrow


Step 14
Stop Share
The FNA prepopulates numbers. Click on the Premium amount on the FNA Summary Page to make changes.

How Life Works...


Your Proposed Program

Step 15 A
The FNA automatically selects a 35 year term, select edit and lower to the appropriate term for the client.
A general rule of thumb is to take them to where their youngest child is at least 23 years of age.


Primary
Product Type (1)

## Custom Advantage

Insurance Class (1)
Non-Tobacco / Non-Nicotine

Product (i)
25 Years

35 Years
30 Years
25 Years
20 Years
15 Years
10 Years

Step 15 B
Get this quote somewhere in the ballpark of where the client said they can be, it is okay if it is a little over In this example the client said on the higher end of \$50-\$100
Once you have a quote you feel good about hit save.

Primary
Product Type (i)


Spouse
Product Type (1)
Custom Advantage
Insurance Class (i)

## Non-Tobacco / Non-Nicotine $\vee$

Product (i)
25 Years

Waiver of Premium (i)
Individual Coverage $\$ 393,000$
\$44.06
Child Rider

| $\$ 0$ | $V$ |
| :--- | ---: |
| Total Coverage | $\$ 1,004,000$ |

Total Monthly Premium
\$115.04

Step 16 A
Now that you have the
"To Meet Your Goal" quote in order, Click "Enter Other Quote"

## IINUKANLE



## Step 16 B

Now its time to create your "Other Quote" This quote should cost less than the previous quote to give your client two options. Either lower the term or the face amount to get it in the clients price range.
Once you feel good about the quote click save.

Other Quote

| 25 Years (i) | 25 Years (i) |
| :--- | :--- |
| 500 | 250 |



20 Years (1)


15 Years (i)


Waiver of Premium (i)

## 10 Years (i)



Waiver of Premium (i)


## Step 17

Share Screen and Present the quotes
Okay Mr. and Mrs. $\qquad$ I put some
quotes together for you.
The first quote here is the quote we discussed that provides a rock solid, bullet proof foundation for you. It is a 25 year term, \$611,000 on $\qquad$ and 25
year term for \$393,000 on $\qquad$ in order
to make that happen you would be looking at \$115.05 per month
Now, I put a different quote together for you that is a little less, it would be $\$ 500,000$ on $\qquad$ and \$250,000 on for \$87.41 a month.
Of these two quotes here, which one would you guys feel more comfortable with? (WFA)
You would not have any issue paying that correct?
Great! (Move to Application Process)

To Meet Your Goal
Edit >
Primary
Custom Advantage 25

| Coverage |
| :--- | :--- |$\$ 611,000$

Monthly Premium $\quad \$ 70.98$
Spouse
Custom Advantage 25

| Coverage | $\$ 393,000$ |
| :--- | ---: |
| Monthly Premium | $\$ 44.06$ |
| Total Policy |  |
| Coverage | $\$ 1,004,000$ |
| Monthly Premium | $\$ 115.04$ |

Primary
Custom Advantage 25
Coverage $\$ 500,000$
Monthly Premium $\$ 59.38$
Spouse
Custom Advantage 25
Coverage
\$250,000
Monthly Premium $\$ 28.03$
Total Policy
Coverage
\$750,000
Monthly Premium $\$ 87.41$


## Application Process <br> CUSTOM ADVANTAGE

Like I said before, unfortunately life insurance isn't something you can just buy -it is something that you have to qualify for. Here is how the process works.

Think of it like you were applying to college, you don't necessarily get in right?
With the application we would collect one months premium deposit of \$_ that will sit during the conditional coverage period of $30-60$ days (Maximum $\$ 500 \mathrm{k}$ ) (Explain Conditional Coverage)

During the next 30-60 days you will need to do two things for us.

## 1. Complete telephone interview

- They will ask the same medical questions that we ask today

2. Complete paramed exam (If Custom Advantage)

- Blood, urine, vitals possibly a resting/full EKG
- It will be paid for, they will come to you, you can go to them, it is very flexible

After 30-60 days, we will get the physical policy returned to us beginning a 30 day free look period, in that thirty days you will have 3 choices.

Choice \#1: (Most Common) The policy comes back exactly how we applied for it. Policy is issued and signed. The money that is on the deposit will pay one month forward.

Choice \#2: If the policy comes back with a rating making it a bit more expensive, we can make some changes. Decrease the face amount or lower the term. Nothing is set in stone today.

Choice \#3: There are situations where you can be declined, or it comes back and the price has gone way up due tosome health issues. You do have the ability to not move forward with it. You can say no thank you. So, you really have zero risk to see if you qualify. If the policy is not accepted, deposit is returned.

> | First Month | $\begin{array}{l}\text { Ap submitted, coverage is free } \\ \text { Second Month } \\ \text { Policy issued, } 1^{\text {st }} \text { premium paid from deposit }\end{array}$ |
| :--- | :--- |
| Third Month | Client begins paying the premium |
| (Time frames may very based on the speed of the underwriting process) |  |

The application takes about 15 minutes. Do you see any reason why you wouldn't want to go ahead and see if we can get you qualified?

## Application Process <br> IEPM NOW (no exam)

Like I said before, unfortunately life insurance isn't something you can just buy -it is something that you have to qualify for. Here is how the process works.

Think of it like you were applying to college, you don't necessarily get in right? With the application we would collect one months premium deposit of \$_ that will sit during the conditional coverage period of 1-2 WEEKS(Maximum \$300k) (Explain Conditional Coverage)

## During the next 1-2 WEEKS you will need to do ONE thing for us.

1. Complete telephone interview

- They will ask the same medical questions that we ask today

After 1-2 WEEKS, we will get the physical policy returned to us beginning a 30 day free look period, in that thirty days you will have 3 choices.

Choice \#1: (Most Common) The policy comes back exactly how we applied for it. Policy is issued and signed. The money that is on the deposit will pay one month forward.

Choice \#2: If the policy comes back with a rating making it a bit more expensive, we can make some changes. Decrease the face amount or lower the term. Nothing is set in stone today.

Choice \#3: There are situations where you can be declined, or it comes back and the price has gone way up due to some health issues. You do have the ability to not move forward with it. You can say no thank you. So, you really have zero risk to see if you qualify. If the policy is not accepted, deposit is returned.

> | First 1-2 WEEKS | $\begin{array}{l}\text { App submitted, coverage is free } \\ \text { Week 2-4 }\end{array}$ |
| :--- | :--- |
| Policy issued, $1^{\text {st }}$ premium paid fro |  |
| Following Month | Client begins paying the premium |

(Time frames may very based on the speed of the underwriting process Policies are sometimes issued same day) The application takes about 15 minutes. Do you see any reason why you wouldn't want to go ahead and see if we can get you qualified?

Step 19
Once they agree to the application say
Great, all we need is your drivers license and banking info.
Click Apply now to be taken directly into the life app!

Select Your Plan *


Apply Now
*Annual policy fee of $\$ 75$ is added to the Primary's longesternernert

## Preliminary Questions

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# Life Application
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2 C if a non-Covid-19 condition exists.
-If a proposed insured has tested positive for CoviD-19, you must answer yes to $2 C$ - If the proposed insured wishes to proceed with the application within 90 days of the positive test result, it will be denied at this time.
-The proposed insured will be eligible for coverage 90 days after the positive COVID- 19 test result.
Question 58 in the application asks if a proposed insured has received medical testing with results not ye Question

- If the proposed insured is awaiting coviD-19 results, you must indicate that a CoviD-19 test is pending in the
comment section below and answer yes to medical ouestion 5B
comment section below and answer yes to Medical Question 5B.
- Consider submitting this application coD.

If the proposed insured has been in close contact with someone who has tested positive for CoviD-1 If the proposed insured has been in close contact with someone who has tested positive for $C$.
provide details in the comment section below and consider submitting this application coD.

Please provide details


## Step 20 Referrals

- Do you remember me talking about referrals? Let me ask you, Did you find this information educational and valuable? (WFA) Would you agree that your family and friends would benefit from this same information!? What I want you to do is grab your cell phone. Go through your phone and write down all the couples with children or single parents with children, who are working . Just right name and phone number on a piece of paper. I'm going to forward you a text message that reads as follows: "I sat down with a financial coach and he/she totally changed the way l view my finances so as a personal favor to me take a 5 minute phone call from __." The text message accomplishes 3 things: 1. Protects your credibility because you're giving them advanced notice that l'll be calling. 2. Because most people don't have an inbox full of unread text messages, It allows them to text back immediately if they're not interested and then we would cross their name off the list. 3. It saves you time from having to call them all! So when you receive that text message from me I want you to forward it to every referral that you write down. Then send me a picture of all the names. My record is
$\qquad$ names but everybody gives at least 10. You're welcome to break the record!


## Recruiting off the Shortfall conversation

## (After you establish Shortfall of FIN)

I've got good news and Bad news. I think l'll give you the bad news first
You're FIN came out to 1.2. How much do you have saved toward that?
Client: $\qquad$
So you are like a long way away. It's bad news. Not good news. It's bad.
And you need to up your savings from 100 a month to 800 per month
With what you are doing you are never going to get there. You've got to up that to 800 a month and if you don't you're not going to make it. When you reach the age of $\qquad$ you aren't going to have enough.
So that's the bad news.
You ready for the good news?
Client: Yes

The good news is that I just told you. That it's a 1.2 and 800 per month.
The good news is that you actually know what you have to do to reach your most important goal of financial independence.

The bad news is that you have a 1.2 problem. A 800 a month problem called "your shortfall!"

## Now you have 2 options:

1. You can give up on your goal of total financial independence or
2. You can find the money and increase your savings by 700 a month?

And I'm assuming that its way to early to give up so I'm assuming that you need to find the money. True?
So after you pay all of your bills do you have the extra $\$ 700$ a month to start investing today?
C: No. I have a couple of hundred.
C- But not the whole $\$ 700$. And if you don't have the whole amount, you're not going to make it? You need the $\$ 700$.

## So there are 2 ways to find the money.

1. Reduce your expenses to free up that $\$ 700$ a month. Can you do that?

Client: No
2. The other thing you can do is earn the extra money every month and there are 2 ways to do that.

Do you know what they are?

1. Is you go to your boss tomorrow, the company you work for and let them know that you need a $\$ 700$ per month raise so you can invest for your future. So if you asked for a raise, what would your boss say to you?

## Client: No

2. So if you cant make more money doing what you are doing then you'll have to do something in addition to what you are currently doing to make the $\$ 700$ a month because if you don't do that, what you are doing is giving up and you said that wasn't an option. True?

So let me ask you one more question.
If you could earn an extra $\$ 700$ per month, to get you on track to fully achieve your financial independence number by age 60 which you said you wanted to achieve so that you'd never have to work for money, so if you could earn that working maybe 5-7 hours per week, with a totally flexible schedule, online from home, and we'll help you every step of the way,
Can you think of any logical reason not to at lease try?
Client: No, I cant
Now I don't know and I cant promise you that this is going to be the answer to your \$ $\qquad$ a month shortfall. I am saying that this could potentially solve your problem. But if this doesn't work, your're going to have to find something else because if you make the money with us or somewhere else what matters is that you make the money to reach your goal. My job is to help you make it. My clients and agents make it. People on their own, not so much. Our job is to provide the plan and the training.

## Shortfall Talk (Short Version)

## - Good News Bad News:

1. The good news is that I just told you. That it's a $\qquad$ and $\qquad$ per month.
2. The good news is that you actually know what you have to do to reach your most important goal of financial independence.

- The bad news is that you have a $\qquad$ problem. A $\qquad$ a month problem called "your shortfall!"


## - Now you have 2 options:

1. You can give up on your goal of total financial independence or
2. You can find the money and increase your savings by $\qquad$ a month?

- And I'm assuming that its way to early to give up so l'm assuming that you need to find the money. True


## - So there are 2 ways to find the money.

1. Reduce your expenses/ask you boss for a major raise
2. Earn more money outside of what you are currently doing

- If you could earn an extra $\$ 1000$ per month working maybe 5-7 hours per week, with a totally flexible schedule, online from home,
- Can you think of any reason not to at lease try?

